

## TRY THIS !

- Is the aerosol can positioned correctly and inserted fully?  
\*No aerosol should be heard exhausting and the can should be sticking out by 1/2" (inch).
- Is the nozzle on the can unclogged and being stored at room temperature?
- Is the can empty or close to being empty?
- Can you hear the aerosol clicking when the machine is testing?
- Does the control unit have a full charge?  
\*One hour of charge = one hour of service (Refer to Diagnostic Mode). If there is still no power, check the fuse on the control unit.
- Do you receive the same error when using both data cables?
- Have you checked all your connections?
- Is the reflector in the test cup still level by eye?
- Has the unit been dropped recently?
- Are any of the test tubes loose from their collars?
- When was the last calibration performed?  
\*Refer to the sticker on the left side of head unit.

**Need service? Visit [sdifire.com/RMA](http://sdifire.com/RMA)**

[www.sdifire.com](http://www.sdifire.com) | [service@sdifire.com](mailto:service@sdifire.com) | 732-751-9266  
Connect with us @sdifire



## RESET PROCEDURE

*\*For versions 2.1C and above only.*

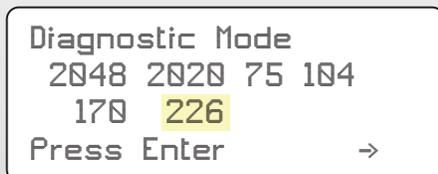
A 'System Error Message' may sometimes be resolved by performing a reset.

1. Connect the control unit to the main unit with the cable.
2. Turn on unit (V2.1C or above).
3. Press [Set-up].
4. Press [3] for number of tests.
5. Press [Test Mode]. The diagnostics mode will appear.
6. Press [9] to reset the sensors.
7. Press [1] for yes.
8. Restart the control unit. Unplug and reinsert all cables from the unit. The sensor is now reset. Run the machine.

## DIAGNOSTIC MODE

*\*For versions 2.1C and above only.*

1. Follow Reset Procedure steps 1-5.
2. The battery charge indication is a 3-digit number displayed above the word "ENTER" (see example below). It can range from 90-235. A charge indication of 180 or less will not sufficiently power the Trutest and should be charged.



*\*Example of the control unit in Diagnostic Mode.*



## REMINDER!



Trutest requires an annual calibration.  
Please check your device for the calibration date.



Serial numbers on the Trutest and control unit **MUST** match in order for the device to function correctly.

**Need service? Visit [sdifire.com/RMA](http://sdifire.com/RMA)**

[www.sdifire.com](http://www.sdifire.com) | [service@sdifire.com](mailto:service@sdifire.com) | 732-751-9266

Connect with us @sdifire

